



### FREQUENTLY ASKED QUESTIONS

***Q: WHICH ENTRANCES ARE OPEN AND WHICH ARE CLOSED BEGINNING NOV 2, 2015?***

A: **Open:** Level A (North and South); Level B (North); Level C (North)  
**Closed:** Level B (South); Level C (South)

***Q: WHY IS IT NECESSARY TO CHANGE PARKING ACCESS LEVELS?***

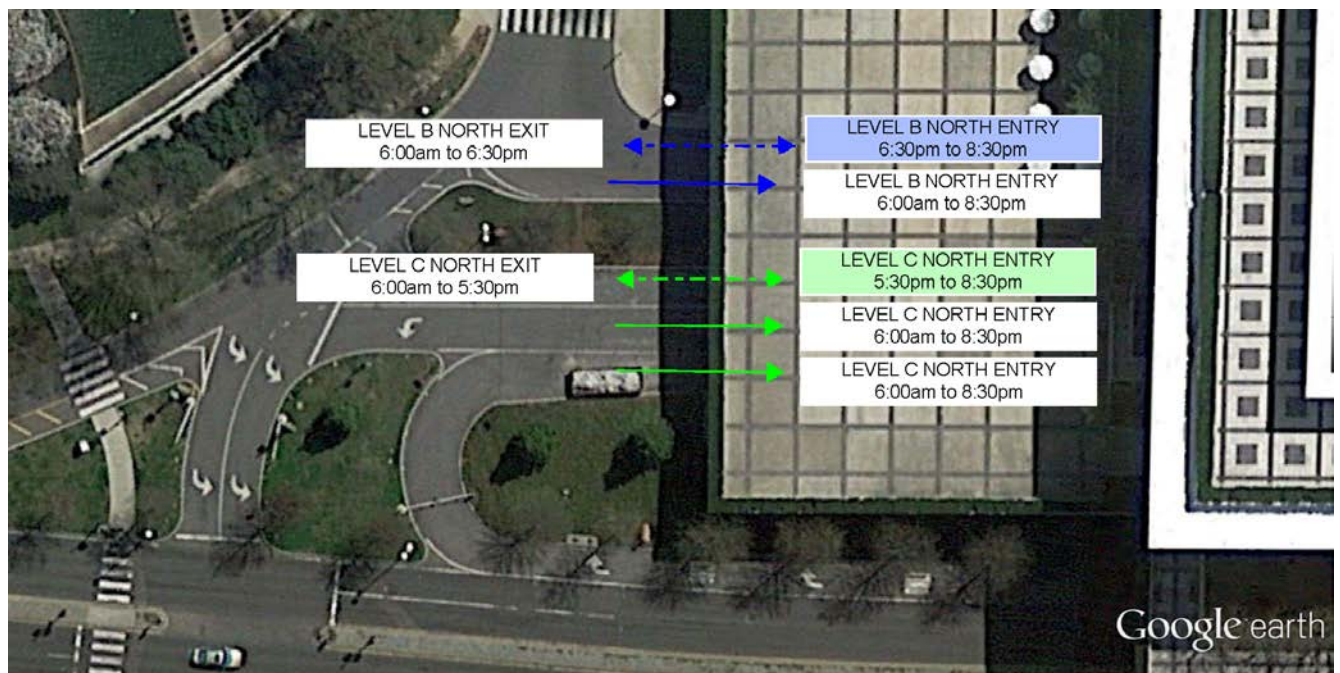
A: Changes are designed to alleviate patron garage access congestion during construction. Currently patrons primarily enter the garage using Levels B and C South. During Construction Levels B and C South will be closed. Patron access will be re-routed to Level A North and Level A South, then Level C North and Level B North depending on volume.

***Q: HOW LONG WILL ACCESS BE DIVERTED?***

A: Construction sequencing has been designed to re-open South access as quickly as possible. It is anticipated that access to Levels B and C South will re-open in 12 to 14 months.

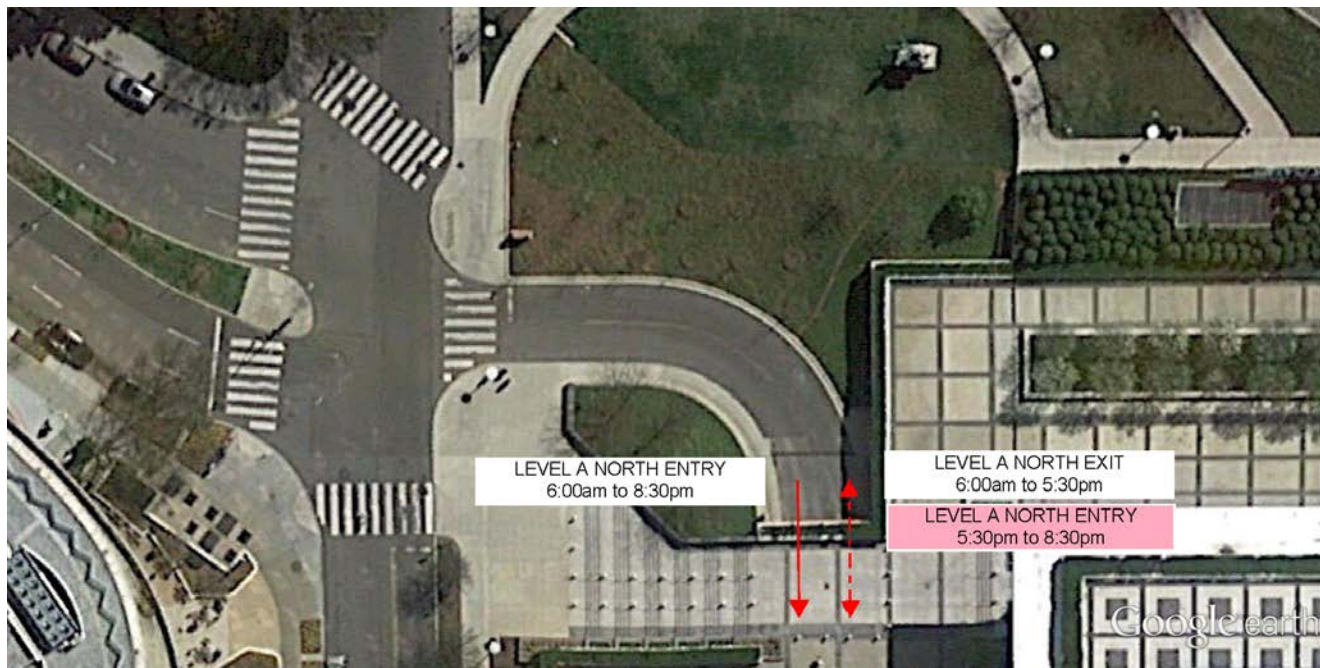
***Q: WHY CAN'T I EXIT AT LEVEL C NORTH AFTER 5:30PM?***

A: The direction of travel will change on Level C North to allow for patron vehicle entry from F Street and from Rock Creek Parkway. Level A and Level B paths of travel will also change to accommodate patron arrival and departure traffic:



**Q: WHY IS LEVEL A TO BE USED FOR PATRON EVENT PARKING?**

A: Parking Level A offers the most convenient access to the Kennedy Center. During the daytime, Level A will be used by early bird and hourly parking customers, including those going to the Center's box office. As Early Bird parking will expire at 5:30 pm, it is expected that Level A will clear for initial patron arrival. Access to Level A will vary depending on construction, but the current plan is to have one exit at all times from A Level South:



***Q: WHERE WILL GUESTS ARRIVING BEFORE 10:00AM BE ABLE TO PARK?***

A: Guests arriving before 10:00am (when public lobby access begins) will be able to enter at the Level C North entrance as shown below. Security will be present to direct guests entering before 10:00am.



***Q: WHERE WILL OVERSIZE VEHICLES PARK?***

A: There is limited access for oversize vehicles at the entrances to Levels B and C North. If you have an oversize vehicles that does not fit the 6' 0" height restriction in some portions of the garage, please contact the parking office at (202) 416-7988.

***Q: WHERE WILL THE MUSICIANS PARK?***

A: The NSO musicians will park on the Upper South Plaza. They will be issued special permits and this area will be patrolled to ensure only vehicles with permits will gain access. Relocating NSO musician parking opens up spaces on Level B for patron parking. Opera House musicians will continue to park in the same designated location.

**Q: HOW WILL PATRONS EXIT?**

A: Patrons will exit to the North on Levels A, B, and C. All lanes will be converted to exits after all performances have commenced, usually at 8:30 pm evenings and after matinee curtain times on weekends. Traffic control measures will be in place to ensure smooth exiting after performances. Level A South will remain with one entrance and exit at all times.

